



Pre-Enrollment Checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a Customer Service representative at the phone numbers listed below.

Contact Us:	
<p>Connecticut Residents: 1-866-832-9702 (TTY: 711) 24 hours a day, 7 days a week</p>	<p>Massachusetts Residents: 1-800-678-2265 (TTY: 711) 4/1-9/30, 8:00 a.m. to 8:00 p.m. ET, Monday through Friday. 10/1-3/31, 8:00 a.m. to 8:00 p.m. ET, seven days a week.</p>
<p>Rhode Island Residents: 1-800-505-2583 (TTY: 711) 10/1-3/31, 7 days a week, 8:00 a.m. to 8:00 p.m.; 4/1-9/30, Monday through Friday 8:00 a.m. to 8:00 p.m. You can use our automated answering system outside of these hours</p>	<p>Vermont Residents: 1-888-496-4178 (TTY: 711) 24 hours a day, 7 days a week</p>
<p>Online: rxmedicareplans.com</p>	

Understanding the Benefits	
<input type="checkbox"/>	Review the full list of benefits found in the Evidence of Coverage (EOC), especially for those services for which you routinely see a doctor. Visit rxmedicareplans.com or call Customer Service to view a copy of the EOC.
<input type="checkbox"/>	Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

Understanding Important Rules	
<input type="checkbox"/>	In addition to your monthly plan premium, you must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
<input type="checkbox"/>	Benefits, premiums and/or copayments/co-insurance may change on January 1, 2021

Anthem Insurance Companies, Inc., Blue Cross and Blue Shield of Massachusetts, Inc., Blue Cross & Blue Shield of Rhode Island, and Blue Cross and Blue Shield of Vermont are the legal entities that have contracted as a joint enterprise with the Centers for Medicare & Medicaid Services (CMS) and are the risk-bearing entities for Blue MedicareRx (PDP) plans. The joint enterprise is a Medicare-approved Part D Sponsor. Enrollment in Blue MedicareRx (PDP) depends on contract renewal.

This information is not a complete description of benefits. Call Customer Care for more information.
For residents of Connecticut: **1-888-620-1747**; Massachusetts: **1-888-543-4917**;
Rhode Island: **1-888-620-1748**; Vermont: **1-888-620-1746**. TTY users call: **711**

Blue Cross Blue Shield of Massachusetts complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, sex, sexual orientation or gender identity.



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